

Axis ClaimsPro Launches New TPA Unit

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Axis ClaimsPro, the UK and international specialist adjusting operation and European division of SCM Insurance Services, has announced the creation of a dedicated third party administration (TPA) unit to provide its clients with an enhanced level of back office support.

The unit, headed by Daniel Brown, a senior member of Axis ClaimsPro's team responsible for account management, provides dedicated administration services on both UK and International accounts from the firm's London office.

Katie Frost has been appointed as Adjuster Coordinator to support Daniel. She will provide a range of third party administration and data management services for claims and accounts across the Axis network. Katie comes from a broking background with commercial claims experience in the property and package liability areas.

Commenting on the creation of the TPA unit, Alistair Jacob, Executive Director, Axis ClaimsPro, said: "This new unit reflects our focus on delivering centres of excellence across our home/foreign adjusting business. Segmenting the administration piece in this way makes commercial sense and ensures we maintain the highest quality service standards in our core adjusting activities."



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Notes to editors:

Photography: Katie Frost, Adjuster
Coordinator, Axis ClaimsPro

Axis ClaimsPro

Axis ClaimsPro provides a first class loss adjusting, claims management and risk surveying service and was founded in 1996. It employs more than 100 staff spread around the world and its professional technical staff are amongst some of the best qualified and experienced in their respective fields.

Axis ClaimsPro's core services comprise commercial property, casualty, financial lines, construction and energy related activities. It operates in a wide range of industries.

Axis ClaimsPro believes in taking a pro-active approach to provide the highest standard of service through expert industry knowledge.

About SCM:

SCM is Canada's largest independent supplier of insurance services. Established in 1986 with a single branch in Edmonton, Alberta, SCM today has grown to become a national company with 110 offices and more than 1300 employees across the country.

SCM is currently comprised of three operating entities: ClaimsPro, a claims management company with 90 offices and 1000 employees; Risk Management Services, a commercial, residential and government risk mitigation company with 8 offices and 280 employees; and Forensic Investigations Canada, an insurance-related investigation company with 12 offices and 70 employees. Together, SCM

companies deliver an uncompromising
commitment to innovative technology, expert
staff and excellence in customer service
nationwide.